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Ried im Innkreis



## Husqvarna Mobility

### FAQs for Service Activated Warranty Extension

#### How long is the warranty period for my motorcycle?

The duration of the initial manufacturer's warranty period is stated on the delivery certificate.

#### Is it possible to extend the manufacturer's warranty for my motorcycle?

Yes, it is possible to extend it for certain street models.

For the rest of the street models and in selected markets, you can buy a warranty extension by a third-party provider.

#### For which models can the manufacturer's warranty be extended?

For the LC8c range (801, 901) from model year 2024 onwards, the initial manufacturer's warranty period of 2 years can be extended up to a maximum of 4 years starting from the take into use date.

#### What is the maximum duration of the service activated warranty extension?

With each service at an authorised Husqvarna Mobility dealer, the service activated warranty extension is extended free of charge until the next service or for a maximum of 12 months per service, up to 4 years in total.

#### What do I have to do in order to extend the manufacturer's warranty period?

Nothing, the warranty period will be extended automatically if the regular service, according to the service schedule, is done at an authorised Husqvarna Mobility dealer.

#### Where can I see if my manufacturer's warranty period has been extended?

You can find this information on the service printout which is handed over to you by your dealer after each service.

#### How much does the service activated warranty extension cost?

It is free of charge for the customer.

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### **Which criteria do I have to meet to receive the service activated warranty extension?**

You simply need to have all services fully carried out at an authorised Husqvarna Mobility dealer, according to the service schedule of your motorcycle.

### **Is the manufacturer's warranty still valid after the motorcycle has been sold?**

Yes, the manufacturer's warranty is bound to the motorcycle and can be transferred to a new owner. The condition for this is that the new owner is registered in the official Husqvarna Mobility dealer platform. Registration can be performed by any Husqvarna Mobility dealer.

### **I have already bought a warranty extension from a third party. Can this be added to the manufacturer's warranty?**

No, the manufacturer's warranty and third-party warranties may overlap but do not affect each other. Nevertheless, just before the end of the service activated manufacturer's warranty period it is possible to conclude an extended warranty contract through a third-party provider in selected markets.

### **In which countries is the manufacturer's warranty valid?**

The manufacturer's warranty is valid worldwide.

### **Is the service activated warranty extension valid also for older models?**

No, it is only available from model year 2024 onwards.

### **What are the terms and conditions of the service activated warranty extension?**

The terms and conditions are identical to the initial manufacturer's warranty.

### **What does the Husqvarna Mobility warranty cover?**

The warranty conditions can be found on the delivery certificate.

### **Where do I find my nearest authorised Husqvarna Mobility dealer?**

The best way is to use our dealer search on the [Husqvarna Mobility website](#).

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## Where can I see the service intervals for my motorcycle?

You will find the service intervals for your motorcycle in your Owner's Manual or by asking an authorised Husqvarna Motorcycles dealer.

## How can I check the service entries of my motorcycle?

The [Husqvarna Mobility Service Check](#) is available to you on our website.

## Where can I get a delivery certificate for my motorcycle?

The transfer dealer is obligated to provide the certificate of delivery upon delivery to the customer.

## Who is authorised to perform warranty work?

The manufacturer's warranty is valid worldwide; any authorised Husqvarna Motorcycles dealer is entitled to perform warranty work.

## FAQs for the Spare Parts and Accessories Warranty Extension

Original Husqvarna Mobility Spare Parts and Technical Accessories for all street motorcycles will also have an extended warranty of 24 months from date of purchase. This warranty extension applies to Spare Parts and Technical Accessories bought from January 2024 onwards.

### Which original Spare Parts and Technical Accessories are included in the manufacturer's extended warranty?

Husqvarna Mobility Spare Parts and Technical Accessories for street motorcycles that are bought and / or mounted from an authorised Husqvarna Mobility dealer and, if needed, have been serviced by the dealer according to the manufacturer's instructions.

### Does the extended warranty only apply to parts for certain bikes or model years?

No, it applies to all corresponding Husqvarna Mobility Spare Parts and Technical Accessories for street motorcycles purchased at an official dealer from January 2024 onwards. The corresponding invoice must be presented if necessary.

### Which parts or categories are included exactly?

All Husqvarna Mobility Spare Parts and Technical Accessories for street motorcycles.

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### **Are certain parts excluded?**

Husqvarna Spare Parts and Technical Accessories for offroad bikes as well as all wear parts and service parts such as brake disks, oil filters, etc. are excluded.

### **What do I have to do in the event of damage?**

Find your nearest authorised Husqvarna Mobility dealer as all warranty claims are processed via the official Husqvarna Motorcycles dealer network.

### **Does the extended warranty affect all markets worldwide?**

The guarantee is valid worldwide.