



MOBILITY SERVICE

IN COOPERATION WITH



+ ROADSIDE REPAIRS OR TOWING SERVICE

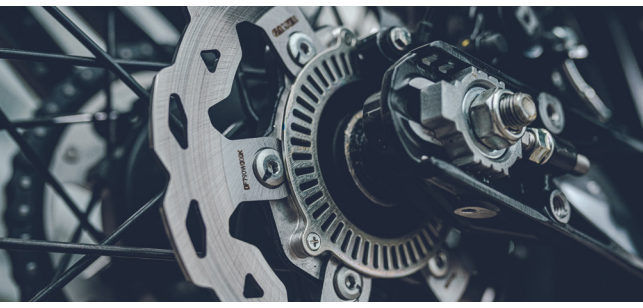
+ REPLACEMENT VEHICLE*

+ EVEN ABROAD*

* Subject to certain conditions



Your new Husqvarna Motorcycles bike represents freedom, which should never be lost. In every situation, we ensure you can continue your ride worry-free. On top of our manufacturer's warranty, we offer you the free **Husqvarna Motorcycles MOBILITY SERVICE**. This gives you access to the extensive service network of our mobility partner, ARC Europe. This fast and hassle-free service is available to you 24 hours a day, seven days a week, and 365 days a year.



For more information on this comprehensive range of services, visit **www.husqvarna-motorcycles.com/mobilityservice**

+ SPARE PARTS AND KEY SERVICE

+ Husqvarna Motorcycles MOBILITY TWENTY-FOUR-SEVEN SERVICE

+ ACCOMMODATION



WE KEEP YOU RIDING...

IN THE EVENT OF A BREAKDOWN, CALL THE Husqvarna Motorcycles ASSISTANCE CENTER HOTLINE OR CONTACT THEM DIRECTLY VIA THE Ride Husqvarna Motorcycles APP!

Please note that only those services and costs that have been approved by the Husqvarna Motorcycles Assistance Center will be covered.

SERVICE NUMBERS:

DOMESTIC

0800 202 018

INTERNATIONAL**

+43 1 712 0000

** Costs may be incurred by using this toll number, which may vary from country to country.

VALID FROM 1 JANUARY 2024

THE MOST IMPORTANT FACTS ABOUT THE HUSQVARNA MOTORCYCLES MOBILITY SERVICE AT A GLANCE

■ COOPERATION PARTNERS

Husqvarna Motorcycles and ARC Europe

■ THE MOBILITY SERVICE IS VALID FOR VEHICLES WHICH HAVE BEEN PURCHASED OR SERVICED IN THE FOLLOWING COUNTRIES:

Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Ireland, Latvia, Lithuania, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom (Northern Ireland and European territories including Gibraltar and the Channel Islands – Guernsey, Jersey, Isle of Man)

■ SCOPE (BREAKDOWNS OCCURRING IN THE FOLLOWING COUNTRIES):

Albania, Andorra, Belgium, Bosnia and Herzegovina, Bulgaria, Denmark (including the Faroe Islands), Germany, Estonia, Finland, France (European territory and Réunion), North Macedonia, Greece, Iceland, Ireland, Italy, Kosovo, Croatia, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, Norway, Austria, Poland, Portugal, Romania, Russia, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, North Cyprus, South Cyprus, Czech Republic, Turkey, Hungary, Vatican City and United Kingdom (Northern Ireland and European territories including Gibraltar and the Channel Islands – Guernsey, Jersey, Isle of Man)

■ PERIOD OF VALIDITY

- 12 months' protection free of charge as standard with each new vehicle, effective from the date of registration.

- With each service at an authorised Husqvarna Motorcycles dealer, the free protection is extended until the next service, but for no more than 12 months. Following the first service, the mobility service offers LIFETIME*** free-of-charge protection coverage, provided the above conditions are met.

■ VEHICLES COVERED

Husqvarna Motorcycles vehicles that are approved for use on public roads only.

■ BENEFICIARY

Owner or rider and passenger.

■ SCOPE OF SERVICES

Comprehensive, Europe-wide network of service providers and an emergency call centre (24/7, 365 days a year). Services will be arranged after positive verification of the VIN (Vehicle Identification Number), as the mobility service applies to the vehicle.

SERVICES

■ EVENTS COVERED

Breakdown, vandalism, theft, attempted theft,**** accident and fire.

■ ROADSIDE REPAIRS

■ TOWING SERVICE

If the vehicle cannot be repaired on the spot, a towing service to the nearest authorised Husqvarna Motorcycles dealer (or to the dealer in the owner's home town if this is less than 50 km/30 miles away) may be used.

■ SAFEKEEPING

Up to a maximum of 2 weeks in the event of a breakdown, until redelivery/collection/scrapping.

■ SPARE PARTS

In the event of a breakdown abroad: Shipping of spare parts to the authorised Husqvarna Motorcycles dealer. Shipment costs included; cost of spare parts excluded.

■ SCRAPPING ABROAD

In the event of vandalism, fire, attempted theft or theft, scrapping will be arranged. Transport to scrapping site included; customs fees and expert appraisal costs excluded.

■ ACCOMMODATION

If the vehicle cannot be repaired on the day it was towed to an authorised Husqvarna Motorcycles dealer and if the breakdown occurred more than 50 km (30 miles) from the authorised rider's residence, the accommodation costs for no more than 2 people for up to 4 nights in a 3-star hotel incl. breakfast will be covered.

■ KEY SERVICE

In the event of a lost/stolen/broken ignition key, delivery of a spare key to the rider (shipping costs included) or to an authorised Husqvarna Motorcycles dealer will be arranged if this is deemed the most suitable solution.

KEEP YOU GOING

■ TRANSFERS

If required, we will cover the costs up to €77/£68 per breakdown (VAT included) for transport from or to the authorised Husqvarna Motorcycles dealer, rental car company, hotel, railway station, airport, etc.

■ REPLACEMENT VEHICLE

If the vehicle cannot be repaired on the day it was towed to an authorised Husqvarna Motorcycles dealer, a rental vehicle (max. category B "Economy") will be arranged, including free mileage and standard insurance until the repair work is completed, but for no more than 4 working days.*****

■ ONWARD JOURNEY

If the vehicle cannot be repaired on the day it was towed to an authorised Husqvarna Motorcycles dealer, the travel costs (for no more than 2 people) from the location of the breakdown to your destination or to the authorised dealer's location will be covered. Recommended means of transport:

- Taxi if less than 50 km (30 miles) from destination

- 1st class train travel if between 50 and 1,000 km (30 miles and 621 miles) from destination

- Economy-class flight if more than 1,000 km (621 miles) from destination

TRANSPORT SERVICE

■ TRANSPORT OF REPAIRED VEHICLE

The travel costs incurred in order to collect the repaired vehicle from the authorised Husqvarna Motorcycles dealer will be covered by the Husqvarna Motorcycles Assistance Center (means of transport as above). If collection by the rider is not possible, transport of the motorcycle to the rider's home address may be requested. However, in this event, the Husqvarna Motorcycles Assistance Center will only reimburse the costs that would have been incurred if the rider had undertaken a separate journey to collect the vehicle. The remaining sum must be borne by the rider. On request, the Husqvarna Motorcycles Assistance Center will arrange for transport by a transport company or a professional delivery service, which will be hired and paid for directly by the rider. As set out above, the Husqvarna Motorcycles Assistance Center will reimburse some of these costs once the transport has been performed

This service will only be provided in the following cases:

- Breakdown, vandalism, fire (both domestic and abroad)

- Attempted theft (abroad only)

■ TRANSPORT OF THE UNREPAIRED VEHICLE

If the vehicle cannot be repaired within 4 working days after being towed to an authorised Husqvarna Motorcycles dealer, the vehicle will be transported to an authorised Husqvarna Motorcycles dealer near you (multiple transport).

This service will only be provided in the event of:

- Breakdown, vandalism, fire (both domestic and abroad)

- Attempted theft (abroad only)

GOOD TO KNOW

Payment will only be made for those services that are authorised by the Husqvarna Motorcycles Assistance Center. Call the hotline in the event of a breakdown!

■ COMMERCIAL USE

Motorcycles used for commercial purposes (such as the police, driving schools, rental bikes) will benefit from a reduced service package (limited to roadside repairs and towing).

■ COMBINATION OF BENEFITS

The provision of a replacement vehicle, accommodation and onward travel cannot be claimed in combination for a single breakdown.

■ EXCLUSIONS

Entitlement to assistance shall not extend to the following scenarios:

- **If the authorised rider did not immediately contact the Husqvarna Motorcycles Assistance Center at the time of the breakdown to arrange for assistance**

- No reimbursement for services for which no claim was made

- If the breakdown is due to force majeure, war risk, strikes, seizures, government decisions, official prohibitions, piracy, explosions, nuclear or radioactive effects

- If the breakdown occurred during participation in motor sport events or training sessions

- Breakdowns related to trailers or sidecars

- Damage caused by unusual use of the vehicle

- Damage caused by a spare part or accessory fitted to the vehicle that is not an authorised Husqvarna Motorcycles spare part or accessory

- Breakdowns arising while the motorcycle is used by an unauthorised rider or a rider without a driving licence

- Breakdowns that are not on public roads (offroad use)

*** For single-cylinder vehicles: max. 60,000 km (37,500 miles) or 8 years, whichever comes first;
For twin-cylinder vehicles: max. 80,000 km (50,000 miles) or 8 years, whichever comes first

**** Theft and attempted theft covered if the breakdown occurs abroad

***** The General Terms and Conditions of Vehicle Rental apply

YOUR AUTHORISED Husqvarna Motorcycles DEALER:

PERIOD OF VALIDITY:

